

Electronic Acknowledgement Receipt

EFS ID:	5996388
Application Number:	10678876
International Application Number:	
Confirmation Number:	1277
Title of Invention:	Call center communications system for handling calls to a call center
First Named Inventor/Applicant Name:	Minh Duy Khuc
Customer Number:	28004
Filer:	Stephen S. Roche/Jamie Cameron
Filer Authorized By:	Stephen S. Roche
Attorney Docket Number:	1202a
Receipt Date:	01-SEP-2009
Filing Date:	03-OCT-2003
Time Stamp:	17:46:42
Application Type:	Utility under 35 USC 111(a)

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Submitted with Payment	yes
Payment Type	Deposit Account
Payment was successfully received in RAM	\$1030
RAM confirmation Number	3955
Deposit Account	210765
Authorized User	

The Director of the USPTO is hereby authorized to charge indicated fees and credit any overpayment as follows:

Charge any Additional Fees required under 37 C.F.R. Section 1.21 (Miscellaneous fees and charges)

File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/Message Digest	Multi Part /.zip	Pages (if appl.)
1	Extension of Time	ExtOfTime.pdf	49114 a1d1f05122185606f03308888df2ef685b28 9adc	no	1

Warnings:**Information:**

2	Notice of Appeal Filed	NoticeOfAppeal.pdf	53806 d923c6805fd39a3e9d8e6b237d027e7cbe 71642	no	1
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Warnings:**Information:**

3	Pre-Brief Conference request	PABRR.pdf	218452 4b96bd9e81cabdb3708ee5f48161042e913 c8f87	no	5
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Warnings:**Information:**

4	Fee Worksheet (PTO-875)	fee-info.pdf	31789 a9f513dcf3e8840afe342b5e48dae1d302d1 acd8	no	2
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Warnings:**Information:**

Total Files Size (in bytes):	353161
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New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.